

IMPORTANT: This is a fixed indemnity policy, NOT health insurance

This fixed indemnity policy may pay you a limited dollar amount if you're sick or hospitalized. You're still responsible for paying the cost of your care.

- The payment you get isn't based on the size of your medical bill.
- There might be a limit on how much this policy will pay each year.
- This policy isn't a substitute for comprehensive health insurance.
- Since this policy isn't health insurance, it doesn't have to include most Federal consumer protections that apply to health insurance.

Looking for comprehensive health insurance?

- **Visit [HealthCare.gov](https://www.healthcare.gov)** or call **1-800-318-2596** (TTY: 1-855-889-4325) to find health coverage options.
- To find out if you can get health insurance through your job, or a family member's job, contact the employer.

Questions about this policy?

- For questions or complaints about this policy, contact your State Department of Insurance. Find their number on the National Association of Insurance Commissioners' website ([naic.org](https://www.naic.org)) under "Insurance Departments."
- If you have this policy through your job, or a family member's job, contact the employer.



**GROUP HOSPITAL INDEMNITY INSURANCE
CERTIFICATE OF COVERAGE**

**FOR
COMPASS GROUP NORTH AMERICA**

POLICY NUMBER: 390257

EFFECTIVE DATE: January 1, 2025

**NM – UHIC/2017
(10-24)**

UnitedHealthcare Insurance Company
185 Asylum Street
Hartford, Connecticut
(Home Office)

Policyholder: Compass Group North America
Policyholder Effective Date: January 1, 2025
Policy Number: 390257
Policy Anniversary Date: January 1st
Beneficiary: As on file with the Administrator

We, UnitedHealthcare Insurance Company, issue this Certificate to the Covered Person as evidence of insurance under the Policy We issued to the Policyholder shown above. This Certificate describes the benefits and other important provisions of the Policy.

The Policy is a legal contract between the Policyholder and Us and it may be changed or discontinued without the consent of the Covered Person or the Covered Person's beneficiary. The Policy may be inspected at the office of the Policyholder.

The Certificate is issued in State of New Mexico and governed by the laws of the State of New Mexico.

The benefits described in this Certificate ensure the Covered Person and, if applicable, Dependents, provided the person is eligible, has become covered, and the required premium has been paid to Us.

Read this Certificate Carefully. If the Covered Person has questions, needs information about their insurance, or needs assistance in resolving complaints, call 1-888-299-2070. If the Policyholder has any questions or problems with the Policy, the Policyholder may call upon Our Home Office for assistance at any time.

If the Covered Person needs assistance in resolving complaints they may also contact:

Office of Superintendent of Insurance
Consumer Assistance Bureau
PO Box 1689
Santa Fe, NM 87504-1689
Tel: 1-855-4ASK-OSI
(1-855-427-5674)

Fraud Warning: ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

NOTICE TO CONSUMER: This is a limited benefits health plan. The benefits provided are supplemental to, and not a substitute for, major medical coverage, even in combination with other limited benefits plans. To apply for an individual or small-group major medical plan, please visit the website of the New Mexico Health Insurance Exchange at www.bewellnm.com or call 1-833-862-3935 (TTY: 711).

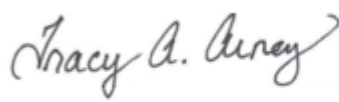
The Certificate is signed at the Home Office of UnitedHealthcare Insurance Company by:

Group Hospital Indemnity Plan Only Certificate

THIS IS A GROUP HOSPITAL INDEMNITY PLAN ONLY CERTIFICATE WHICH PROVIDES LIMITED BENEFITS AS SHOWN OR OTHER BENEFITS SPECIFICALLY DESCRIBED WITHIN THIS CERTIFICATE.

THIS TYPE OF PLAN IS NOT CONSIDERED "MINIMUM ESSENTIAL COVERAGE" UNDER THE AFFORDABLE CARE ACT AND THEREFORE DOES NOT SATISFY THE INDIVIDUAL MANDATE THAT THE COVERED PERSON HAS HEALTH INSURANCE COVERAGE. IF THE COVERED PERSON DOES NOT HAVE OTHER HEALTH INSURANCE COVERAGE, THEY MAY BE SUBJECT TO A FEDERAL TAX PENALTY. PLEASE CONSULT A TAX ADVISOR.

UnitedHealthcare Insurance Company
185 Asylum Street
Hartford, Connecticut
(Home Office)



Tracy A. Arney, Secretary



Jessica Paik, President

Administrative Office:

9900 Bren Road East
Minnetonka, MN 55343

Group Hospital Indemnity Plan Only Certificate

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SCHEDULE

Policyholder	Compass Group North America	
Eligible Class	Employees of Compass Group North America who meet the eligibility requirements and who are Actively at Work, and their eligible Dependents.	
Description of Class	All New Mexico Employees working a minimum of 20 hours per week	
Employee Waiting Period	Salaried- the first day of the month following the date the Employee completes 30 days of continuous employment with the Policyholder, subject to the requirements shown in the Eligibility provision Hourly- the first day of the month following the date the Employee completes 90 days of continuous employment with the Policyholder, subject to the requirements shown in the Eligibility provision	
The following Base Covered Benefits and Daily Benefit Amounts are applicable to the Covered Person only if elected at the time of enrollment		
<u>Covered Benefits- Option A</u>	<u>Daily Benefit Amount</u>	
Hospital Admission Benefit	\$1,100	
Daily Hospital Confinement Benefit	\$100	
Daily Intensive Care Unit Confinement Benefit	\$100	
Intensive Care Unit Admission Benefit	\$1,100	
Drug and Alcohol Treatment Benefit (Inpatient)	\$100	
Mental and Nervous Disorder Treatment Benefit (Inpatient)	\$100	
Rehabilitation Therapy Benefit (Inpatient)	\$50	
Short Term Observation Services Benefit	\$200	
<u>Covered Benefits- Option B</u>	<u>Daily Benefit Amount</u>	
Hospital Admission Benefit	\$2,200	
Daily Hospital Confinement Benefit	\$200	
Daily Intensive Care Unit Confinement Benefit	\$200	
Intensive Care Unit Admission Benefit	\$2,200	
Drug and Alcohol Treatment Benefit (Inpatient)	\$100	
Mental and Nervous Disorder Treatment Benefit (Inpatient)	\$100	
Rehabilitation Therapy Benefit (Inpatient)	\$50	
Short Term Observation Services Benefit	\$200	

SCHEDULE (continued)

Waiver of Premium Benefit Included

Maximum Age for Dependent Child: 26 years

Premium Rate Change: The premium may change on any Premium Due Date if rates for the person's Class are changed under the group Policy.

GENERAL DEFINITIONS

The male pronoun, whenever used in the Certificate, includes the female.

Accident: an unforeseen occurrence which results in bodily Injury to a Covered Person or Dependent while coverage is in force.

Active Work or Actively at Work: the Covered Person reports for work at his usual place of employment or any other business location where he is required to travel and is able to perform his regular occupation for the entire normal workday. The Covered Person must be working at least the minimum number of hours per week shown in the Description of Class in the Schedule.

Unless disabled on the prior workday or on the day of absence, a Covered Person will be considered Actively at Work on the following days:

1. a Saturday, Sunday or holiday which is not a scheduled workday;
2. a paid vacation day, or other scheduled or unscheduled non-workday; or
3. an excused or emergency leave of absence (except medical leave).

Certificate: this document which provides a description of the insurance provided by the Policy issued to the Policyholder. It describes the essential features of the coverage and to whom benefits are payable.

Change in Family Status:

1. a change in marital status (marriage, divorce, legal separation, annulment);
2. a change in the number of dependents for tax purposes (birth, legal adoption of a child, placement of a child with the Covered Person for adoption, or death of a dependent);
3. certain changes in employment status that affect benefits eligibility for the Covered Person, spouse or child, such as termination of employment, a strike or lockout, the start of or return from an unpaid leave of absence, a change in worksite, a change in work schedule (between full-time and part-time work, decrease or increase in hours);
4. a significant increase in the cost of coverage or a significant reduction in the benefit coverage under the Covered Person's insurance or his spouse's insurance; or
5. the addition, elimination, or significant curtailment of, a coverage option.

Complications of Pregnancy: a condition whose diagnosis is distinct from pregnancy, but adversely affected or caused by pregnancy, such as:

1. acute nephritis or nephrosis;
2. cardiac decompensation;
3. missed abortion;
4. similar medical and surgical conditions of comparable severity;
5. non-elective cesarean section;
6. termination of ectopic pregnancy; or
7. spontaneous termination of pregnancy, occurring during a period of gestation in which a viable birth is not possible.

However, the term Complications of Pregnancy will not include:

1. false labor, occasional spotting, hyperemesis gravidarum, pre-eclampsia or morning sickness; or
2. physician prescribed rest; or
3. any similar condition associated with the management of a difficult pregnancy not consisting of a nosologically distinct Complications of Pregnancy.

GENERAL DEFINITIONS (continued)

Confined or Confinement: being an Inpatient in a Hospital due to a covered Injury or Sickness. **Contributory or Non-Contributory Insurance:** Contributory Insurance is insurance for which the Covered Person must apply and agree to make the required premium contributions. Non-Contributory Insurance is insurance for which the Covered Person does not have to make any premium contributions.

Cosmetic: surgery or other treatment to improve a person's appearance which is not required for Treatment of an Injury or Sickness.

Covered Person: the Employee insured under the Policy. References to "Covered Person," "Covered Persons" and "Covered Person's" throughout this Certificate are references to a Covered Person.

Custodial Care: the provision of services and supplies for activities of daily living that can be provided safely and reasonably by individuals who are neither skilled nor licensed medical personnel.

Dependent: the Covered Person's Spouse or Child, as defined below.

Spouse: a legal spouse as defined in the Policy.

A Child is a married or unmarried Child under Age 26, who is:

1. a natural Child;
2. a stepchild;
3. a legally adopted Child;
4. a Child placed for adoption;
5. a non-custodial Child;
6. a Child for whom the Covered Person is required to provide insurance due to a court or administrative order;
7. a Child for whom legal guardianship has been awarded to the Covered Person or the Covered Person's Spouse; or
8. a foster child, or any child who lives with the Covered Person in a regular parent-child relationship.

An adopted Child's coverage is effective from the date of placement for the purpose of adoption and continues unless placement is disrupted prior to legal adoption and the child is removed from placement.

The Child will cease to be an eligible Dependent on the last day of the month following the date the Child reaches the Maximum Age for Dependent Child unless the Child is an Incapacitated Child.

A Child is an Incapacitated Child if he is:

1. covered under the Policy on the date that he reaches the Maximum Age for Dependent Child;
2. physically or mentally disabled;
3. financially dependent upon the Covered Person; and
4. meets the conditions stated in the Continuation of an Incapacitated Child provision.

No one can be a Dependent of more than one Covered Person.

Emergency Room: a special, designated area in a Hospital that is supervised by Physicians and equipped and staffed to render immediate medical attention on an Outpatient basis, 24 hours a day, seven days a week for the sudden onset of symptoms related to an Injury or Sickness. An Emergency Room is not a clinic, an Urgent Care Facility or Physician's office.

Employee: a person who is authorized to work for the Employer on a regular basis and is:

1. directly employed in the normal business of the Employer;
2. paid for services by the Employer; and
3. Actively at Work for the Employer, or any subsidiary or affiliate insured under the Policy.

No director or officer of an Employer will be considered an Employee unless he meets the above conditions.

GENERAL DEFINITIONS (continued)

Employer: the Policyholder and includes any division, subsidiary, or affiliated company named in the Policy. Employer does not include Employers of other related areas of practice for which the Covered Person may also work.

Enrollment:

Enrollment Period - the Initial Enrollment Period or Re-Enrollment Period.

Initial Enrollment Period - the period during which the Employee may first apply in writing for insurance.

Re-Enrollment Period: the period of time following the Initial Enrollment Period determined by the Employer and Us during which the Covered Person may apply in writing for insurance under the Policy or change his insurance under the Policy.

Hospital: an institution which:

1. operates pursuant to law;
2. primarily and continuously provides medical care and Treatment of sick and injured persons on an Inpatient basis;
3. operates facilities for medical and surgical diagnosis and Treatment by or under the supervision of a staff of legally qualified Physicians;
4. provides 24 hour a day nursing service by or under the supervision of registered graduate Nurses (R.N.s); and
5. is located within the United States or its territories and is approved by the Joint Commission on the Accreditation of Hospitals (JCAH).

Hospital does not mean any institution or part thereof which is used primarily as:

1. a nursing home, convalescent home or Skilled Nursing Facility;
2. a Rehabilitation Center;
3. a place for rest, Custodial Care, or for the aged;
4. a clinic; or
5. unless otherwise specified within this Certificate, a place for the Treatment of Mental and Nervous Disorders, alcoholism or drug addiction.

Immediate Family: a person's spouse or domestic partner, child, parent or sibling; or the spouse's or domestic partner's child, parent or sibling.

Injury: accidental bodily Injury to a Covered Person, as the result of an Accident while coverage under the Policy is in force. The Injury must be the direct cause of the loss, independent of disease, bodily infirmity or any other cause. All injuries sustained in any one Accident and all complications and recurrences of complications are considered to be a single Injury.

Inpatient: admission to a Hospital for at least 20 hours for which a full day's room and board charge is made.

It does not include an Emergency Room admission, any Outpatient Treatment or any stay in an Observation Unit when there is no charge for room and board.

Intensive Care Unit: a Hospital area of special care, including cardiac and coronary care units, surgical intensive care units or cardiovascular intensive care units, which at the time of admission are separate and apart from the surgical recovery room, or other rooms, beds or wards normally used for patient Confinement.

In addition, such a unit must provide the following:

1. 24 hour continuous nursing care and attendance by Nurses assigned to the unit on a full-time basis;
2. direction and/or supervision by a full-time Physician director or a standing intensive care committee of the medical staff; and
3. special medical apparatus used to treat the critically ill.

GENERAL DEFINITIONS (continued)

The following do not qualify as Hospital Intensive Care Units:

1. progressive care units;
2. sub-acute intensive care units;
3. intermediate care units;
4. private rooms with monitoring;
5. step-down units; or
6. any other lesser care treatment units.

Mental and Nervous Disorder: any Sickness, disease or disorder, which is:

1. listed in the current edition of the Diagnostic and Statistical Manual of Mental Health Disorders (or any successor diagnostic manual) published by the American Psychiatric Association; and
2. generally treated by a licensed mental health provider or other qualified provider, using psychotherapy, psychotropic drugs or other similar methods of Treatment.

Mental and Nervous Disorder includes any such conditions whether or not related to an underlying physical, genetic, chemical, organic or biological cause, although it may be associated with physical symptoms, manifestations or expressions. Specific conditions include, but are not limited to: bipolar disorder; depression and depressive disorders; psychoses; mood disorders; manic-depressive illness; anxiety disorders; stress disorders including post-traumatic stress disorders; somatoform disorders; factitious disorders; eating disorders; adjustment disorders; and personality disorders. However, for purposes of the Policy, Mental and Nervous Disorder does not include coma (unless a consequence of Substance Abuse), mental retardation or Alzheimer's disease and other forms of dementia with an objectifiable organic basis.

Nurse: any one of the following who is not a member of the Covered Person's Immediate Family:

1. licensed practical Nurse (L.P.N.);
2. licensed vocational Nurse (L.V.N.); or
3. registered graduate Nurse (R.N.).

Observation Unit: a specialized area within a Hospital, apart from the Emergency Room, where a patient can be monitored following Outpatient Surgery or Treatment in the Emergency Room by a Physician. Such a unit must:

1. be under the direct supervision of a Physician or registered graduate Nurse (R.N.);
2. be staffed by Nurses assigned specifically to that unit; and
3. provide care seven days per week, 24 hours per day.

Outpatient: Treatment for which a Confinement is not required and no charge is made for room and board.

Period of Confinement: an interval of time during which a Covered Person or Dependent is Confined as an Inpatient. A Period of Confinement begins on the date of admission. Successive Confinements commencing while coverage is in force, and:

1. due to the same or related causes; and
2. separated by less than 90 days;

are part of the same Period of Confinement.

A new Period of Confinement begins when the Covered Person is admitted:

1. for a new Injury or Sickness unrelated to the causes of a prior Confinement; or
2. after he has not been Confined for 90 days or more.

Physician: any practitioner of the healing arts who is:

1. performing tasks that are within the limits of his medical license; and
2. licensed to practice medicine and prescribe and administer drugs or to perform Surgery; or
3. a legally qualified medical practitioner according to the laws and regulations of the state he practices in.

For the purposes of the Policy, the term Physician does not include the Covered Person, the Covered Person's spouse, domestic partner, or any Immediate Family members.

Policy: the legal contract between the Policyholder and Us and it may be changed or discontinued without the consent of the Covered Person or the Covered Person's beneficiary. The Policy may be inspected at the office of the Policyholder.

GENERAL DEFINITIONS (continued)

Policy Anniversary Date: the annual renewal date of the group insurance contract between Us and the Policyholder.

Policyholder: the group named as the Policyholder on the first page of this Certificate.

Rehabilitation Center: a facility providing therapy and training for rehabilitation. The center may offer occupational therapy, physical therapy, vocational training, and special training such as speech therapy. A Rehabilitation Center is not:

1. a nursing home;
2. an extended care facility;
3. a Skilled Nursing Facility;
4. a rest home or home for the aged;
5. a hospice care facility;
6. a place for the care of drug addicts or alcoholics; or
7. an assisted living facility.

Sickness: an illness, disease, pregnancy or Complications of Pregnancy.

Skilled Nursing Facility: an institution which:

1. operates pursuant to law;
2. primarily and continuously provides skilled nursing care and related services to persons recuperating from Injury or Sickness on an Inpatient basis for which a charge is made;
3. maintains a daily medical record of each patient;
4. has established policies developed and executed by a professional group including at least one legally qualified Physician and at least one registered graduate Nurse (R.N.);
5. provides adequate procedures for the administration of drugs;
6. provides each patient with a planned program of medical care by or under the supervision of a Physician; and
7. has a qualified Physician available to furnish medical care in case of emergency.

Skilled Nursing Facility or convalescent Hospital does not mean any institution or part thereof used principally as:

1. a Hospital;
2. a rest home, a home for the aged, or a place for Custodial Care; or
3. a place for the care of drug addicts, alcoholics, or the mentally ill.

If an institution has multiple licenses or purposes, a separate portion, ward, wing or unit thereof can qualify as a Skilled Nursing Facility only if that portion, ward, wing or unit is engaged primarily in providing skilled nursing care and related services in accordance with the authority granted by its license.

Substance Abuse: alcoholism, or the non-medical use of narcotics, sedatives, stimulants, hallucinogens, or any other such substance, whether or not prescribed by a Physician.

Surgery: manual procedures involving cutting of body tissue, debridement or permanent joining of body tissue for repair of wounds, Treatment of fractured bones or dislocated joints, endoscopic procedures, and other manual procedures, when used in lieu of cutting for purposes of removal, destruction or repair of body tissue.

Treatment: Any consultation, advice, tests, attendance or observation, supplies or equipment, including the prescription or use of prescription drugs or medicines.

Urgent Care Facility: a category of walk-in clinic focused on the delivery of Treatment in a dedicated medical facility outside of a traditional Emergency Room. Urgent Care Facilities primarily treat Injuries or Sicknesses requiring immediate care.

We, Our and Us: UnitedHealthcare Insurance Company or its Administrator.

HOSPITAL ADMISSION BENEFIT

Hospital Admission Benefit: We will pay the Daily Benefit Amount shown for this benefit in the Schedule for the first day a Covered Person or Dependent is admitted and Confined in a Hospital as an Inpatient as a result of an Injury or Sickness.

This benefit is payable up to 3 days per plan year per Covered Person or Dependent. This benefit is payable once per Period of Confinement in a Hospital per Covered Person or Dependent.

We will pay the Daily Benefit Amount for the Hospital Admission Benefit in addition to the Daily Benefit Amount for the Intensive Care Unit Admission Benefit.

The Hospital Admission Benefit is not payable for:

1. a newborn child's routine nursing or routine well baby care during the initial Confinement in a Hospital;
2. admissions to Skilled Nursing Facilities and Rehabilitation Centers;
3. Treatment for Mental and Nervous Disorders;
4. Treatment for drug and alcohol addictions;
5. Emergency Room Treatment, Outpatient Surgery or Treatment, or a Hospital stay of less than 20 hours in an Observation Unit; or
6. when a charge for a Hospital room and board is not made.

DAILY HOSPITAL CONFINEMENT BENEFIT

Daily Hospital Confinement Benefit: We will pay the Daily Benefit Amount shown for this benefit in the Schedule for each day that a Covered Person or Dependent is Confined in a Hospital as a result of an Injury or Sickness.

This benefit is payable for each day during a Period of Confinement in a Hospital up to a maximum of 30 days per plan year per Covered Person or Dependent.

If the Hospital Admission Benefit is also payable, this benefit pays for each day after the first day during a Period of Confinement in a Hospital up to a maximum of 29 days.

The Daily Hospital Confinement Benefit is not payable for:

1. any day for which the Hospital Admission Benefit is payable;
2. a newborn child's routine nursing or routine well baby care during the initial Confinement in a Hospital;
3. admissions to Skilled Nursing Facilities and Rehabilitation Centers;
4. Treatment for Mental and Nervous Disorders;
5. Treatment for drug and alcohol addictions; or
6. when a charge for a Hospital room and board is not made.

DAILY INTENSIVE CARE UNIT CONFINEMENT BENEFIT

Benefit: We will pay the Daily Benefit Amount shown for this benefit in the Schedule for each day that a Covered Person or Dependent is Confined in an Intensive Care Unit of a Hospital as an Inpatient, as a result of an Injury or Sickness.

We will pay the Daily Benefit Amount for each day during a Period of Confinement in the Intensive Care Unit up to a maximum of 30 days per plan year per Covered Person or Dependent.

If the Hospital Admission Benefit is also payable, this benefit pays for each day after the first day during a Period of Confinement in a Hospital up to a maximum of 29 days.

The Daily Intensive Care Unit Confinement Benefit is not payable for:

1. any day for which the Intensive Care Unit Admission Benefit is payable;
2. Treatment for Mental and Nervous Disorders;
3. Treatment for drug and alcohol addictions; or
4. when a charge for Intensive Care Unit room and board is not made.

INTENSIVE CARE UNIT ADMISSION BENEFIT

Intensive Care Unit Admission Benefit: We will pay the Daily Benefit Amount shown for this benefit in the Schedule, for the first day a Covered Person or Dependent is admitted and Confined in an Intensive Care Unit of a Hospital as an Inpatient, as a result of an Injury or Sickness.

This benefit is payable up to 3 days per plan year per Covered Person or Dependent. This benefit is payable once per Period of Confinement in an Intensive Care Unit per Covered Person or Dependent.

We will pay the Daily Benefit Amount for the Intensive Care Unit Admission Benefit in addition to the Daily Benefit Amount for the Hospital Admission Benefit.

The Intensive Care Unit Admission Benefit is not payable for:

1. a newborn child's routine nursing or routine well baby care during the initial Confinement in a Hospital;
2. Treatment for Mental and Nervous Disorders;
3. Treatment for drug and alcohol addictions;
4. Emergency Room Treatment, Hospital admission, Outpatient Surgery or Treatment; or
5. when a charge for Intensive Care Unit room and board is not made.

DRUG AND ALCOHOL TREATMENT BENEFIT (INPATIENT)

Drug and Alcohol Treatment Benefit (Inpatient): We will pay the Daily Benefit Amount shown for this benefit in the Schedule for each day:

1. a Covered Person or Dependent is Confined as an Inpatient in a Hospital; and
2. receives Treatment for drug and/or alcohol addictions. Treatment must be at the direction and under the care of a Physician.

This benefit is payable up to 30 days per Covered Person or Dependent per plan year. No benefit is payable after the Covered Person or Dependent has met their lifetime limit of 300 days.

For the purposes of this benefit, a place for the Treatment of drug and/or alcohol addictions will be regarded as a Hospital if:

1. it is part of an institution that meets the requirements shown in the definition of Hospital in this Certificate; and
2. it is listed in the American Hospital Association Guide as a general hospital.

This benefit is not payable for the same day the Daily Hospital Confinement Benefit or Mental and Nervous Disorder Treatment Benefit (Inpatient) is paid.

MENTAL AND NERVOUS DISORDER TREATMENT BENEFIT (INPATIENT)

Mental and Nervous Disorder Treatment Benefit (Inpatient): We will pay the Daily Benefit Amount shown for this benefit in the Schedule for each day:

1. a Covered Person or Dependent is Confined as an Inpatient in a Hospital; and
2. receives Treatment for Mental and Nervous Disorders. Treatment must be at the direction and under the care of a Physician.

This benefit is payable up to 30 days per Covered Person or Dependent per plan year. No benefit is payable after the Covered Person or Dependent has met their lifetime limit of 300 days.

For the purposes of this benefit, a place for the Treatment of Mental and Nervous Disorder will be regarded as a Hospital if:

1. it is part of an institution that meets the requirements shown in the definition of Hospital in this Certificate; and
2. it is listed in the American Hospital Association Guide as a general hospital.

This benefit is not payable for the same day the Daily Hospital Confinement Benefit or Drug and Alcohol Treatment Benefit (Inpatient) is paid.

REHABILITATION THERAPY BENEFIT (INPATIENT)

Rehabilitation Therapy Benefit (Inpatient): We will pay the Daily Benefit Amount shown for this benefit in the Schedule for each day a Covered Person or Dependent receives Treatment, on an Inpatient basis in a Hospital, for Rehabilitation and Therapy Services due to an Injury or Sickness.

Rehabilitation and Therapy Services are limited to:

1. physical therapy;
2. occupational therapy;
3. speech therapy;
4. pulmonary rehabilitation therapy;
5. cardiac rehabilitation therapy; and
6. post-cochlear implant aural therapy.

This benefit is payable up to 30 days per Covered Person or Dependent per plan year.

Rehabilitation and Therapy Services must be performed by a:

1. Physician;
2. licensed therapy provider;
3. licensed cardiac rehabilitation therapist;
4. licensed physical therapist; or
5. licensed speech therapist.

We will pay the benefit for speech therapy for the Treatment of disorders of speech, language, voice, communication and auditory processing only when the disorder results from Injury, stroke, cancer, Congenital Anomaly, or Autism Spectrum Disorders.

Congenital Anomaly - a physical developmental defect that is present at the time of birth, and that is identified within the first twelve months of birth.

Autism Spectrum Disorders - a group of neurobiological disorders, as defined in the Diagnostic and Statistical Manual, that includes Autistic Disorder, Rhetts's Syndrome, Asperger's Disorder, Childhood Disintegrated Disorder and Pervasive Development Disorders Not Otherwise Specified (PDDNOS).

SHORT TERM OBSERVATION SERVICES BENEFIT

Short Term Observation Services Benefit: We will pay the Daily Benefit Amount shown for this benefit in the Schedule, for each day the Covered Person or Dependent receives Short Term Observation Services in the Observation Unit of a Hospital for Treatment due to an Injury or Sickness.

Short Term Observation Services must be less than 23 hours and must be received on an Outpatient basis for which no room and board charge is made.

This benefit is payable once per Injury or Sickness per Covered Person or Dependent.

This benefit will not be paid for the same day, same period, or the same Treatment when benefits are payable for any of the following:

1. Hospital Admission Benefit;
2. Daily Intensive Care Unit Confinement Benefit; or
3. Intensive Care Unit Admission Benefit.

ELIGIBILITY, EFFECTIVE DATE AND TERMINATION PROVISIONS

Covered Person's Eligibility: Employees who are Actively at Work are eligible for insurance provided :

1. they are in a class of Employees who are included; and
2. customarily working at least the number of hours per week shown in the Schedule.

An Employee will become eligible for insurance on the latest of the following dates:

1. the Effective Date of the Policy;
2. the date the Policy is changed to include the Employee's class; or
3. the date the Employee enters a class eligible for insurance.

Dependent Eligibility: Dependents are eligible for insurance on the latest of the following dates:

1. the date the Covered Person becomes eligible for Dependent Insurance;
2. the date a person becomes a Dependent; or
3. the date the Policy is amended to include the Covered Person's class as being eligible for Dependent Insurance.

The Dependent will not be eligible for Dependent Insurance if he:

1. is eligible for insurance under the Policy as a Covered Person; or
2. is a member of the armed forces on active duty, except for duty of 30 days or less for training in the Reserves or National Guard.

Enrolling in or Changing Insurance for Covered Person Insurance Under the Policy: The Employee may enroll in or change his insurance only under the following situations:

1. during the Initial Enrollment Period:
 - a. if the Employee is eligible for insurance on the Effective Date, he may enroll for insurance during the Initial Enrollment Period. If an Employee fails to enroll, then he will not be insured under the Policy; or
 - b. if the Employee becomes eligible for insurance after the Effective Date, he may enroll for insurance during his Initial Enrollment Period.
2. during a Re-enrollment Period: The Employee may choose:
 - a. to keep his same insurance;
 - b. no insurance under the Policy;
 - c. to enroll for insurance if not currently insured under the Policy; or
 - d. to change any benefit or amount that is optional.
3. within 31 days of a Change in Family Status, as defined, the Employee may choose to enroll or change the insurance for which he is eligible.

During a Re-enrollment Period, if the Covered Person does not re-enroll for insurance, he will continue to be insured for the same insurance.

Enrolling in or Changing Dependent Insurance Under the Policy:

The Employee may elect or change Dependent insurance only under the following situations:

1. during the Initial Enrollment Period:
 - a. if the Dependents are eligible for insurance on the Effective Date of the Policy, the Employee may enroll for Dependent insurance during the Initial Enrollment Period. If an Employee fails to enroll his Dependents, then the Dependents will not be insured under the Policy; or
 - b. if the Dependents become eligible for insurance after the Effective Date of the Policy, the Employee may enroll for Dependent insurance during his Initial Enrollment Period.
2. during a Re-enrollment Period: The Employee may choose:
 - a. to keep the same Dependent insurance;
 - b. no Dependent insurance under the Policy;
 - c. to apply for Dependent insurance under the Policy; or
 - d. to change any benefit or amount of Dependent insurance that is optional.
3. within 31 days of a Change in Family Status, as defined, the Employee may choose to enroll or change his Dependent insurance provided the Dependent is eligible.

The Employee may enroll for:

1. Dependent insurance for Spouse only;
2. Dependent insurance for Children only; or
3. Dependent insurance for both Spouse and Children.

ELIGIBILITY, EFFECTIVE DATE AND TERMINATION PROVISIONS (continued)

During a Re-enrollment Period, if the Covered Person does not re-enroll for Dependent insurance, his Dependents will continue to be insured for the same insurance until the next Re-enrollment Period.

Dependents will not be insured until the Employee is insured. Dependents are not eligible for any benefit or amount that is more than the Covered Person's.

Effective Date of Covered Person Initial Insurance: If an Employee is not Actively at Work on the date his insurance is scheduled to take effect, it will take effect on the day after the date he returns to Active Work. If the Employee's insurance is scheduled to take effect on a non-working day, his Active Work status will be based on the last working day before the scheduled Effective Date of his insurance.

An Employee must use forms provided by Us when applying for insurance.

The Employee's insurance will be effective at 12:01 A.M. Eastern Standard time as follows:

1. if it is Non-contributory, on the date the Employee becomes eligible for insurance, regardless of when he applies, or
2. if it is Contributory and the Employee applies within:
 - a. 31 days of the date he first became eligible for insurance, on the later of:
 - i. the date the Employee became eligible for insurance; or
 - ii. the date we approve the Employee's application if evidence of insurability is required;
 - b. 31 days of a Change in Family Status, on the latest of:
 - i. the date of the Change in Family Status;
 - ii. the date the Employee became eligible for the insurance; or
 - iii. the date we approve the Employee's application if evidence of insurability is required.

Effective Date of Dependent Initial Insurance: No insurance will take effect on any day the Dependent is Confined in a Hospital or medical facility. Insurance will take effect on the day following discharge from the Hospital or medical facility.

A Covered Person must use forms provided by Us when applying for Dependent insurance.

The Dependent insurance will be effective at 12:01 A.M. Eastern Standard time :

1. if it is Non-contributory, on the date the Dependent becomes eligible for insurance regardless of when application was made; or
2. if it is Contributory and the Employee applies for coverage of his Dependent within:
 - a. 31 days of the date the Dependent first became eligible for insurance, on the later of:
 - i. the date the Dependent became eligible for insurance; or
 - ii. the date we approve the application if evidence of insurability is required;
 - b. 31 days of a Change in Family Status, on the latest of:
 - i. the date of the Change in Family Status;
 - ii. the date the Dependent became eligible for the insurance; or
 - iii. the date we approve the application if evidence of insurability is required.
3. Evidence of insurability is not required for Dependent Children.

Dependents will not be insured until the Employee is insured.

Effective Date of Change in Covered Person or Dependent Insurance: A change in insurance that is made during a Re-enrollment Period will be effective at 12:01 a.m. Eastern Standard time on the later of:

1. the date of application;
2. the first day of the pay period for which contributions for his insurance are deducted; or
3. the date the Covered Person or Dependent becomes eligible for the change in insurance, regardless of when application is made.

If the Covered Person is not Actively at Work due to Injury or Sickness, or is on a layoff or leave of absence, any increase in or addition to the Covered Person or Dependent insurance will be effective on the date the Covered Person returns to Active Work.

ELIGIBILITY, EFFECTIVE DATE AND TERMINATION PROVISIONS (continued)

Newborn/Adopted/Foster Child Provision: The Covered Person's newborn, adopted or foster Child will become covered by the Policy from the moment of live birth with respect to the Covered Person's natural newborn child and on the date the Child is placed in the Covered Person's home for adoption or foster care. The newborn, adopted or foster Child will be covered for the Benefit Amount that applies to the Covered Person's other Children covered under the Policy. If the Covered Person has no other Children covered, then the lowest amount available to Children under the Policy applies. The Child's coverage will cease on the 31st day next following the Child's effective date unless:

1. We receive written request and any required premium to continue coverage for the Child before that date if the Covered Person has no other Children insured; or
2. the Covered Person's other children are covered, and We have received any required premium due for the Child within 31 days of the day We first deny a claim on the basis that the Child is not enrolled.

Termination of Covered Person's Insurance: The Covered Person's insurance will terminate at 12:00 midnight Eastern Standard time on the earliest of the following dates:

1. the last day of the period for which a premium payment is made, if the next payment is not made;
2. the date he becomes a member of the armed forces on active duty, except:
 - a. for duty of 30 days or less for training in the Reserves or National Guard; or
 - b. to the extent coverage is continued under the Leave of Absence Continuation provision;
3. the date he ceases to be a member of a class eligible for insurance;
4. the date the Policy terminates, or with respect to a specific benefit, the date that such benefit terminates; or
5. the date he ceases to be Actively at Work, unless Active Work ceases during an approved layoff, medical or non-medical leave of absence, then the insurance will continue for up to 3 months from the date he stopped Active Work; or
6. the date he is no longer Actively at Work due to a labor dispute, including but not limited to strike, work slow down or lock out.

Termination of Dependent insurance: Insurance on a Dependent will terminate at 12:00 midnight Eastern Standard time on the earliest of the following dates:

1. the date he ceases to be a Dependent as defined in the Policy;
2. the date he ceases to be a member of a class eligible for Dependent insurance;
3. the date the Covered Person's insurance under the Policy terminates;
4. the date the Dependent becomes a member of the armed forces on active duty, except:
 - a. for duty of 30 days or less for training in the Reserves or National Guard; or
 - b. to the extent coverage is continued under the Continuation During Leave of Absence provision;
5. the last day of the period for which a Dependent's required premium payment is made, if the next payment is not made; or
6. the date the Policy terminates, or with respect to a specific benefit, the date that such benefit terminates

CONTINUATION AND REINSTATEMENT PROVISIONS

Continuation during Grace Period: A Grace Period of 60 days will be allowed for the payment of each premium after the first premium payment. During the Grace Period, the insurance will continue in effect provided the premium is paid by the Policyholder before the end of the Grace Period. The Grace Period will not continue the insurance beyond a date shown in a Termination Provision.

Continuation during Leave of Absence: If the Covered Person is on Family or Medical Leave of Absence, or other leave of absence required by an applicable state or federal law, continuation of his insurance will be governed by his Employer's Policy on such leave not to exceed the greater of:

1. the leave period required by the Family and Medical Leave Act of 1993 (FMLA)
2. the leave period required by the Uniformed Services Employment and Reemployment Rights Act (USERRA); or
3. the minimum leave period required by applicable state law.

We will continue the Covered Person's insurance if the cost of his insurance continues to be paid.

If the Covered Person's insurance does not continue during such Leave of Absence, then when he returns to Active Work:

1. he will not have to meet a new Employee Waiting Period; and
2. he will not have to give Us evidence of insurability to reinstate the insurance he had in effect before his Leave of Absence began.

However, time spent on a Leave of Absence, without insurance, does not count toward satisfying his Employee Waiting Period.

Continuation of an Incapacitated Child: If, on the date a Child reaches the Maximum Age for Dependent Child as shown in the Schedule, he is:

1. covered under the Policy; and
2. an Incapacitated Child, as defined;

his coverage will not terminate solely due to age. The Covered Person must give Us notice of the incapacity within 31 days of the termination date.

The Child's coverage will continue as long as:

1. the Child qualifies as an Incapacitated Child; and
2. the required premium is paid.

We may require proof of continued incapacity and dependency, but not more frequently than once each year.

Reinstatement following Military Service: If the Covered Person's or Dependent's insurance under the Certificate terminates due to active duty in one of the uniformed services of the United States military, he will have the right to renew coverage on the same basis as before the suspension in the coverage took place, provided:

1. he is in the service for a period of five years or less;
2. he applies for reinstatement of coverage and pays the required premium within 60 days of his discharge from the service; and
3. the Policy is still in force, he is eligible for coverage, and he is Actively at Work.

As used above, uniformed services includes service in the uniformed services as defined in Chapter 43 of Title 38. Coverage will be reinstated without evidence of insurability. The coverage will become effective on the first day of the month after military service terminates. However, the Policy will not cover loss or other disability resulting from the military service.

CONTINUATION AND REINSTATEMENT PROVISIONS (continued)

Reinstatement following Non-Payment of Premium: If, after the Covered Person's or Dependent's insurance under the Certificate terminates due to non-payment of premium, We later:

1. agree to accept the late payment; and
2. do not require completion of a written application for reinstatement as a condition of Our accepting the late payment;

the Certificate will be reinstated.

If We require a written application for reinstatement, the Covered Person's or Dependent's insurance under the Certificate will be reinstated:

1. the date We approve the written application for reinstatement; or
2. the 45th day after We deposited the late payment if We have not, before the 45th day:
 - a. refunded the late payment; or
 - b. disapproved the written application for reinstatement.

The reinstated insurance under the Certificate will cover benefits payable that occur on or after the date the Certificate was reinstated.

WAIVER OF PREMIUM BENEFIT

Waiver of Premium Benefit: We will continue the Covered Person's insurance without further payment of the Contributory portion of the premium if the Covered Person becomes Totally Disabled while insured under the Policy.

The Waiver of Premium Benefit must begin prior to age 60, and follow a period of Total Disability of 90 consecutive days immediately prior to the date this Waiver will commence.

The Covered Person must give Us proof of Total Disability, as required.

The Waiver of Premium Benefit will not exceed a maximum Waiver period of 24 months for any one period of Total Disability.

We will waive the premium on a monthly basis. If this Waiver applies to a partial month, it will be pro-rated. This Waiver of Premium only applies to the Covered Person's insurance and it does not waive premium for the cost of Dependent insurance, if any.

Total Disability or Totally Disabled: For purposes of this section, the Covered Person will be considered Totally Disabled if:

1. he is unable to perform the material and substantial duties of his occupation at his usual place of employment; and
2. he is not working at his regular place of employment.

Concurrent and Successive Periods of Total Disability: Concurrent periods of Total Disability are considered part of the same period of Total Disability. Successive periods of Total Disability that start while the Covered Person's insurance is in force, but before he has returned to Active Work 30 consecutive days:

1. are considered part of the same period of Total Disability; and
2. will count toward the 24 months maximum.

If he becomes Totally Disabled again after the 30 days, he may begin a new Waiver, again meeting all of the Policy conditions.

Benefits During Waiver Period: Benefits continued during the Waiver period are based on the Schedule in force on the date the Total Disability started. The Waiver will not apply to increases in coverage after the date the Total Disability started. The Portability provision does not apply during the Waiver period.

Proof of Total Disability: We will provide forms which the Covered Person must use when giving Us proof of Total Disability.

The Covered Person must give Us proof as soon as possible, but no later than 180 days after the date his Total Disability started. If he is not able to provide the proof within that time:

1. it must be sent as soon as reasonably possible; but,
2. no later than one year unless he is legally incapacitated.

We may at any time, after the Waiver starts, require proof that Total Disability continues. The Covered Person must give Us proof within 180 days after Our request. We may require the Covered Person to be examined, at Our expense, by a Physician of Our choice.

Termination of the Waiver Benefit: The Waiver ends on the first to occur of :

1. the date premium has been waived for 24 months;
2. the date the Covered Person:
 - a. ceases to be Totally Disabled; or
 - b. returns to Active Work;
3. the date the Policy terminates;
4. the date the Covered Person ceases to be eligible for insurance (except that this will not apply if he is ineligible solely because he is not Actively at Work due to Total Disability covered by this Waiver;)
5. the last day of the 60-day period following Our request for proof of continued Total Disability, if he does not give Us proof or refuses to take a medical exam.

If the Covered Person is still eligible for Insurance when the Waiver ends, his Insurance may be continued in force if premium payments are resumed.

GENERAL EXCLUSIONS AND LIMITATIONS

General Exclusions and Limitations: This Certificate does not cover any loss caused by or resulting from (directly or indirectly):

1. an act or Accident of war, declared or undeclared, whether civil or international, and any substantial armed conflict between organized forces of a military nature;
2. loss sustained while on active duty as a member of the armed forces of any nation except during any time period coverage is extended under the Continuation during Leave of Absence provision;
3. any intentionally self-inflicted Injury;
4. active participation in a riot;
5. committing or attempting to commit a felony, or participating or attempting to participate in a felony;
6. taking part in the commission of an assault or being engaged in an illegal activity;
7. use of alcohol or the non-medical use of narcotics, sedatives, stimulants, hallucinogens, or any other such substance, whether or not prescribed by a Physician; this exclusion does not apply to the Drug and Alcohol Treatment Benefit (Inpatient) if covered under this Policy;
8. Cosmetic or elective surgery;
9. Treatment received outside the United States or its territories;
10. the reversal of a tubal ligation or vasectomy;
11. artificial insemination, in vitro fertilization, and test tube fertilization, including any related testing, medications or Physician services, unless required by law;
12. participation in any form of aeronautics (including parachuting and hang gliding) except as a fare-paying passenger in a licensed aircraft provided by a common carrier and operating between definitely established airports;
13. a newborn child's routine nursing or routine well baby care during the initial Confinement in a Hospital;
14. driving in any organized or scheduled race or speed test or while testing an automobile or any motorized vehicle on any racetrack or speedway;
15. childbirth occurring within the first 9 months of the Covered Person's or Dependent's Effective Date of insurance; Complications of Pregnancy are covered to the same extent as a Sickness;
16. Mental and Nervous Disorders; this exclusion does not apply to the Mental and Nervous Disorder Treatment Benefit (Inpatient) if covered under this Policy;
17. dental or plastic surgery for Cosmetic purposes except when such surgery is required to: (a) treat an Injury; or (b) correct a disorder of normal bodily function; and
18. practicing for or participating in any semi-professional or professional competitive athletic contests for which any type of compensation or remuneration is received.

CLAIM INFORMATION

Notice of Claim: Written notice of a claim must be given to Us at Our Home Office by the Covered Person, or his authorized representative, within 30 days after the date of the loss. If it is not possible, written notice must be given as soon as it is reasonably possible to do so.

The claim form is available from the Covered Person's Employer, or can be requested from Us. If the Covered Person does not receive the form from Us within 15 days of his request, written proof of claim should be sent to Us without waiting for the form. Written proof should establish facts about the claim such as nature of Injury or Sickness.

Filing a Claim: The Covered Person, or his authorized representative, must fill out the claim form and then give it to the attending Physician. The Physician should fill out his section of the form and send it directly to Us.

Proof of Claim: Written proof must be given to us within 90 days after each loss. If it is not possible to give us written proof in the time required, We will not reduce or deny any claim for this reason, as long as the proof is filed as soon as reasonably possible. In any event, the proof required must be given to us no later than 1 year from the time specified unless, except in the absence of legal capacity.

Time of Claim Payment: Benefits for loss covered by the Policy are paid upon receipt of due Proof of Claim. We will pay any daily benefit due:

1. on a monthly basis, after We receive the proof, while the loss and Our liability continue; or
2. immediately after We receive the proof following the end of Our liability.

We will pay any other benefit immediately after We receive due Proof of Claim. However, if special circumstances require an extension, We will provide the Covered Person with:

1. a description of any further proof needed to perfect the claim; and
2. an explanation of why such material is needed.

Benefits for a covered loss will then be paid upon receipt of all proper Proof of Claim.

Payment of Claim: All benefits are payable to the Covered Person. If he dies before a benefit is paid, We will pay any amount due to his beneficiary if he designated a beneficiary, otherwise in the following order:

1. to his legal Spouse;
2. to his natural or legally adopted children in equal shares; or
3. to his estate.

Overpayment of Claim: We have the right to recover any overpayments due to fraud or any error We make in processing a claim.

The Covered Person must reimburse Us in full. We will determine the method by which the repayment is to be made.

Legal Action: The Covered Person or his Dependent, may not bring suit to recover under this section until 60 days after he has given Us written proof of loss. No suit may be brought more than three years after the date of loss.

Physical Examination and Autopsy: We have the right to have a Physician of Our choice examine the Covered Person or his Dependent, as often as reasonably necessary while the claim is pending. We may also have an autopsy made in case of death, unless not allowed by law. We will pay for the cost of the exam or autopsy.

Fraud: We will focus on all means necessary to support fraud detection, investigation, and prosecution. It may be a crime if the Covered Person or the Employer knowingly, and with intent to injure, defraud or deceive Us, files a claim containing any false, incomplete, or misleading information. These actions, as well as submission of false information, will result in denial of the Covered Person's claim, and are subject to prosecution and punishment to the full extent under state and/or federal law. We will pursue all appropriate legal remedies in the event of insurance fraud.

Incontestability: After two years from the date of issue of the Policy, no misstatements, except fraudulent misstatements, made by the Covered Person relating to his insurability shall be used to void coverage or to deny a claim for loss incurred commencing after the expiration of such two-year period.

Misstatement of Age: If a Covered Person's age has been misstated, premiums will be subject to an equitable adjustment. If the amount of the benefit depends upon age, then the benefit will be that which would have been payable, based upon the person's correct age.

CLAIM INFORMATION (continued)

Workers' Compensation: The Policy is not to be construed to provide benefits required by Worker's Compensation laws.

Medicaid: If a Covered Person receives medical assistance under the Medicaid program, benefits payable under the Policy for claims submitted on behalf of the Covered Person may be paid to the Human Services Department. We must receive notification from the Human Services Department that:

1. the Covered Person is receiving Medicaid benefits;
2. the covered Loss for which claim is made under the Policy has been paid for by Medicaid; and
3. benefits should be paid directly to the Human Services Department.

If requested by the Human Services Department, payment may be sent directly to the Medicaid Provider.

We will be relieved of further liability to the extent of any payment made in good faith prior to receipt of notification from the Human Services Department.

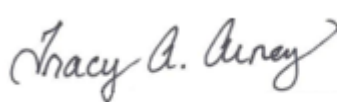
AMENDATORY RIDER

This rider is effective on the effective date. It is agreed that the Certificate is amended to read as follows:

Consumer Complaint Notice

If you are a resident of New Mexico, your coverage will be administered in accordance with the minimum applicable standards of New Mexico law. If you have concerns regarding a claim, premium, or other matters relating to this coverage, you may file a complaint with the New Mexico Office of Superintendent of Insurance (OSI) using the complaint form available on the OSI website and found at:
<https://www.osi.state.nm.us/ConsumerAssistance/index.aspx>

Signed for the Company by:



Tracy A. Arney, Secretary



Jessica Paik, President

**UnitedHealthcare Insurance Company
Hartford, Connecticut**

**IMPORTANT NOTICE TO PERSONS ON MEDICARE
THIS IS NOT MEDICARE SUPPLEMENT INSURANCE**

Some health care services paid for by Medicare may also trigger the payment of benefits from this policy.

This insurance pays a fixed amount, regardless of your expenses, if you meet the policy conditions, for one of the specific diseases or health conditions named in the policy. It does not pay your Medicare deductibles or coinsurance and is not a substitute for Medicare Supplement insurance.

Medicare pays extensive benefits for medically necessary services regardless of the reason you need them. These include:

- hospitalization
- physician services
- hospice
- outpatient prescription drugs if you are enrolled in Medicare Part D
- other approved items and services

This policy must pay benefits without regard to other health benefit coverage to which you may be entitled under Medicare or other insurance.

Before You Buy This Insurance

- ✓ Check the coverage in **all** health insurance policies you already have.
- ✓ For more information about Medicare and Medicare Supplement insurance, review the *Guide to Health Insurance for People with Medicare*, available from the insurance company.
- ✓ For help in understanding your health insurance, contact your state insurance department or state health insurance assistance program SHIP.

UnitedHealthcare Insurance Company

**185 Asylum Street
Hartford, Connecticut**

Important notice about your Hospital Indemnity Plan.

What is a Hospital Indemnity Plan?

A hospital indemnity plan is not health insurance that pays medical expenses. This is a plan that pays a set amount of money when you are in the hospital.

What do I need to know?

The Affordable Care Act (health care reform) requires insurance companies to provide minimum coverage for certain medical benefits. This is called essential health benefits.

Why is this important to me?

You need to know that your hospital indemnity plan is not a substitute for health insurance that pays medical expenses. This plan doesn't provide essential health benefits. This is why you also need health insurance for medical expenses.

What happens if I don't have health insurance for medical expenses?

The Affordable Care Act requires everyone to have health insurance for medical expenses. This hospital indemnity plan is not enough to meet the requirement. You must also have health insurance for medical expenses.

CERTIFICATE MODIFICATIONS RIDER

Modification(s) to the Certificate

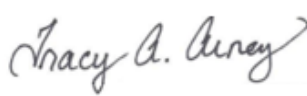
Policyholder: Compass Group North America

Policy Number: 390257

It is agreed that the Certificate is amended as follows:

Effective January 1, 2025, with respect to residents of the states as shown on the subsequent pages, the following provisions amend, replace or are added, when applicable, to the Certificate, and all other conditions apply.

Signed for UnitedHealthcare Insurance Company by:



Tracy A. Arney, Secretary



Jessica Paik, President

**UnitedHealthcare Insurance Company
Hartford, Connecticut 06103-3408**

CERTIFICATE MODIFICATIONS RIDER

STATUTORY PROVISIONS

ALASKA

Residents of the state of Alaska the following provisions are included to bring your Certificate into conformity with Alaska state law:

General Definitions

If Dependent coverage is included and **Domestic Partner and Civil Union** are defined, they are amended so that any references to gender (i.e., "of the opposite or same sex" or "of the same sex") are removed.

General Exclusions and Limitations

The Treatment received outside of the United States exclusion is amended to add "or Canada."

Claim Provisions

Overpayment of Claim is amended to advise that we have the right to recover any overpayments within 180 days of payment of a benefit.

ARKANSAS

Residents of the state of Arkansas, the following provisions are included to bring your Certificate into conformity with Arkansas state law:

Insurer Information Notice

Any questions regarding the Policy may be directed to:

UnitedHealthcare Insurance Company
Administrative Offices
9900 Bren Road East
Minnetonka, MN 55343
1-866-615-8727

Policyholders have the right to file a complaint with the Arkansas Insurance Department (AID). You may call AID to request a complaint form at (800) 852-5494 or (501) 371-2640 or write the Department at:

Arkansas Insurance Department
1 Commerce Way, Suite 102
Little Rock, Arkansas 77202

Continuation and Reinstatement Provisions

If Dependent coverage is included, **Continuation of an Incapacitated Child** is amended to remove the 31 day notice requirement of the incapacity.

CERTIFICATE MODIFICATIONS RIDER

FLORIDA

Residents of the state of Florida:

The benefits of the policy providing your coverage are governed primarily by the law of a state other than Florida

The following provisions are included to bring your Certificate into conformity with Florida state law:

Dependent Definition

If Dependent coverage is included, the definition of **Child** is amended to include foster Child(ren). If Dependent coverage is included and **Domestic Partnership** is defined, it is amended to remove any specific living arrangements and affiliated time period requirements.

If Dependent coverage is included, the definition of **Incapacitated Child** is amended to remove any requirement that the Child be unmarried.

If **Mental and Nervous Disorder** coverage is included, it is amended to remove "mental retardation or Alzheimer's disease and other forms of dementia with an objectifiable organic basis."

Eligibility, Effective Date and Termination Provisions

If Dependent coverage is included, **Newborn Child Provision** is amended to include an adopted Child. The adopted Child will become insured on the date the Child was placed with You for adoption at the same Benefit Amount that applies to Your other Children. If no other Children are insured, then the lowest amount available to Children under the Policy applies until We are notified of another amount that is available for Children. The timeframe for notification of, and premium payment for, a newborn or adopted Child is extended to 60 days; and insurance for the newborn/adopted Child may end on the date You request.

Claim Provisions

Legal Actions is amended to extend the timeframe in which no suit may be brought from three years after the date of loss to five years.

IDAHO

Residents of the state of Idaho, the following provisions are included to bring your Certificate into conformity with Idaho state law:

10 Day Free Look: The Covered Person has the right to return this certificate within 10 days of its delivery and to have any premium paid, refunded if after examination, he is not satisfied for any reason.

Notice to Buyer: This is a Hospital Indemnity Certificate. This Certificate provides limited benefits. Benefits provided are supplemental and are not intended to cover all medical expenses. Read your Certificate carefully with the outline of coverage.

Insurer Information Notice

Any questions regarding the Policy may be directed to:

UnitedHealthcare Insurance Company
Administrative Offices
9900 Bren Road East
Minnetonka, MN 55343
1-866-615-8727

If the question is not resolved, you may contact the Idaho Department of Insurance:

Idaho Department of Insurance
Consumer Affairs
700 W State Street, 3rd Floor
PO Box 83720
Boise ID 83720-0043
1-800-721-3272 or www.DOI.Idaho.gov

CERTIFICATE MODIFICATIONS RIDER

The following Outline of Coverage is included:

GROUP HOSPITAL CONFINEMENT INDEMNITY COVERAGE

THIS CERTIFICATE PROVIDES LIMITED BENEFITS

BENEFITS PROVIDED ARE SUPPLEMENTAL AND ARE NOT INTENDED TO COVER ALL MEDICAL EXPENSES

OUTLINE OF COVERAGE for UHIHIP-POL-ID-1

This IS NOT A MEDICARE SUPPLEMENT policy. If you are eligible for Medicare, review the Guide to Health Insurance for People With Medicare available from the company.

10 Day Free Look: You have the right to return this certificate within 10 days of its delivery and to have any premium paid, refunded if after examination, you are not satisfied for any reason.

- (1) **Read Your Certificate Carefully**—This outline of coverage provides a very brief description of the important features of coverage. This is not the insurance contract, and only the actual policy provisions will control. The policy itself sets forth in detail the rights and obligations of both you and your insurance company. It is, therefore, important that you **READ YOUR CERTIFICATE CAREFULLY!**
- (2) Hospital confinement indemnity coverage is designed to provide coverage in the form of a fixed daily benefit during periods of hospitalization resulting from a covered injury or sickness, subject to any limitations set forth in the policy. Coverage is not provided for any benefits other than the fixed daily indemnity for hospital confinement and any additional benefit described below.
- (3) **Amount and Duration of Benefits:** The coverage pays you or your Dependent (if applicable) the Maximum Benefit Amount for each Benefit shown on the Certificate Schedule, subject to all the terms, limits, and exclusions of the policy.

Refer to the Certificate Schedule for:

- a. Maximum Benefit Amount; and
- b. Any Additional Benefits that apply

- (4) **Exceptions, Reductions and Limitations:** We will not cover any loss caused by or resulting from (directly or indirectly):
 1. an act or Accident of war, declared or undeclared, whether civil or international, and any substantial armed conflict between organized forces of a military nature;
 2. loss sustained while on active duty as a member of the armed forces of any nation except during any time period coverage is extended under the Continuation during Leave of Absence provision;
 3. any intentionally self-inflicted Injury;
 4. active participation in a riot;
 5. committing or attempting to commit a felony, or participating or attempting to participate in a felony;
 6. taking part in the commission of an assault or being engaged in an illegal activity;
 7. use of alcohol or the non-medical use of narcotics, sedatives, stimulants, hallucinogens, or any other such substance, whether or not prescribed by a Physician; this exclusion does not apply to the Drug and Alcohol Treatment Benefit (Inpatient) if covered under this Policy;
 8. Cosmetic or elective surgery;
 9. Treatment received outside the United States or its territories;
 10. the reversal of a tubal ligation or vasectomy;
 11. artificial insemination, in vitro fertilization, and test tube fertilization, including any related testing, medications or Physician services, unless required by law;
 12. participation in any form of aeronautics (including parachuting and hang gliding) except as a fare-paying passenger in a licensed aircraft provided by a common carrier and operating between definitely established airports;
 13. a newborn child's routine nursing or routine well baby care during the initial Confinement in a Hospital;
 14. driving in any organized or scheduled race or speed test or while testing an automobile or any motorized vehicle on any racetrack or speedway;
 15. childbirth occurring within the first 9 months of the Covered Person's or Dependent's Effective Date of insurance; Complications of Pregnancy are covered to the same extent as a Sickness;
 16. Mental and Nervous Disorders; this exclusion does not apply to the Mental and Nervous Disorder Treatment Benefit (Inpatient) if covered under this Policy;
 17. dental or plastic surgery for Cosmetic purposes except when such surgery is required to: (a) treat an Injury; or (b) correct a disorder of normal bodily function; and
 18. practicing for or participating in any semi-professional or professional competitive athletic contests for which any type of compensation or remuneration is received.

CERTIFICATE MODIFICATIONS RIDER

Renewability: You will cease to be a Covered Person and your insurance will terminate on the earliest of the following dates:

1. the last day of the period for which a premium payment is made, if the next payment is not made;
2. the date he becomes a member of the armed forces on active duty;
3. the date he ceases to be a member of a class eligible for insurance;
4. the date the policy terminates, or with respect to a specific benefit, the date that such benefit terminates;
5. the date he ceases to be actively at work, unless active work ceases during an approved layoff, medical or non-medical leave of absence, then the insurance will continue for up to 3 months from the date he stopped active work; or
6. the date he is no longer actively at work due to a labor dispute, including but not limited to strike, work slow down or lock out.

UHIHIP-OOC-ID-1

General Definitions

If Dependent coverage is included, the definition of **Child** is amended to include: a Child for whom legal guardianship has been awarded to the Covered Person or the Covered Person's, Domestic Partner, partner in a Civil Union.

The **Complications of Pregnancy** definition is amended to remove "non-elective" from the cesarean section condition.

The **Hospital** definition is amended to include an institution which operates either on its premises or in facilities available to the hospital on a prearranged basis.

Benefits

Drug and Alcohol Treatment Benefit (Inpatient) / Mental and Nervous Disorder Treatment Benefit (Inpatient) / Rehabilitation Therapy Benefit (Inpatient) / Skilled Nursing Facility Benefit are amended to be payable up to 31 days.

Eligibility, Effective Date and Termination Provisions

If Dependent coverage is included, **Enrolling in or Changing Dependent Insurance Under the Policy** is amended to allow for 60 days of a Change in Family Status for a newborn or newly adopted child.

If Dependent coverage is included, the **Newborn Child Provision** is amended to include adopted newborn Children that are Placed with You within 60 days of the adopted Child's date of birth, and will become covered by the Policy from the moment of live birth. An adopted newborn Child Placed with You more than 60 days after their birth is covered by the Policy from and after the date the Child is so Placed. Placed means physical placement in the care of the adopting Covered Person. If physical placement is prevented due to the medical needs of the child, "placed" means the date the adopting Covered Person signs an agreement for adoption of the child and assumes financial responsibility for the child.

We must receive notification the Child within 60 days next following the date of birth, adoption or placement for adoption. The appropriate premium, if any, must be received within 31 days of the date the monthly premium invoice is received by the Policyholder and a notice of premium, if any, is provided to You by the Policyholder.

Coverage will cease unless We receive written request and any required premium as stated above.

The coverage amount offered is the lowest amount available to Children under the Policy if no other Children are insured, until We are notified of another amount that is available for Children.

A Congenital Anomaly refers to a condition existing at or from birth that is a Significant Deviation from the common form or function of the body. Congenital Anomaly is often caused by a hereditary or developmental defect or disease.

Significant Deviation means a deviation which impairs the function of the body and includes, but is not limited to, the conditions of cleft lip, cleft palate, webbed fingers or toes, sixth toes or fingers, or defects of metabolism and other conditions that are medically diagnosed to be congenital anomalies.

General Limitations and Exclusions

The following exclusions are not applicable (if included in your Certificate):

- taking part in the commission of an assault or being engaged in an illegal activity;
- the reversal of a tubal ligation or vasectomy;
- artificial insemination, in vitro fertilization, and test tube fertilization, including any related testing, medications or Physician services, unless required by law;
- childbirth occurring within the first 9 months of the Covered Person's or Dependent's (if applicable) Effective Date of insurance; Complications of Pregnancy are covered to the same extent as a Sickness;

CERTIFICATE MODIFICATIONS RIDER

The act of war exclusion is replaced with “an act of war, declared or undeclared, whether civil or international.”

The felony exclusion is replaced with “active participation in a felony.”

The use of alcohol exclusion is replaced with “Alcohol or drug addiction; this exclusion does not apply to the Drug and Alcohol Treatment Benefit (Inpatient) if covered under this Policy.”

The Cosmetic or elective surgery exclusion is amended to include “except that “cosmetic surgery” shall not include reconstructive surgery when the service is incidental to or follows surgery resulting from trauma, infection or other diseases of the involved part, and reconstructive surgery because of congenital disease or anomaly of a covered dependent child.”

The participation in any form of aeronautics exclusion is replaced with “operating any aircraft as a professional for wage or profit.”

The driving in any organized or scheduled race or speed test exclusion is amended to include the requirement of driving or testing as a professional.

The Dental or plastic surgery exclusion is amended to include “or (c) reconstructive surgery because of congenital disease or anomaly of a Dependent Child.”

The practicing for or participating in any semi-professional or professional competitive athletic contests exclusion is amended to remove “semi-professional”.

If **Pre-existing Conditions Exclusion** is included, it is amended to remove that we will not cover any Injury or Sickness that is “contributed to” by a Pre-Existing Condition.

If **Pre-Existing Conditions Exclusion** is included, the definition of **Pre-existing Condition** is amended to exclude any congenital anomaly of a Dependent Child and to remove any condition for which the Covered person or Dependent had symptoms for which a reasonably prudent person would have sought Treatment.

Claim Information

Time of Claim Payment is added:

Time of Claim Payment: Benefits for loss covered by the Policy are paid upon receipt of Proof of Claim. If special circumstances require an extension, We will notify the Covered Person within 45 days of receipt of the initial proof. Our notice will provide the Covered Person with:

1. a description of any further proof needed to perfect the claim; and
2. an explanation of why such material is needed.

Benefits for a covered loss will then be paid upon receipt of all proper Proof of Claim. If any benefit of the Policy is due on a periodic basis, it will be paid monthly.

MINNESOTA

Residents of the state of Minnesota, the following provisions are included to bring your Certificate into conformity with Minnesota state law:

General Definitions

If Dependent coverage is included, the definition of **Child** is amended to include a grandchild of either the Covered Person or the Covered Person's Spouse who is financially dependent upon and who resides with the Covered Person or the Covered Person's Spouse.

General Limitations and Exclusions

The use of alcohol exclusion is replaced with “use of narcotics, unless administered on the advice of a Physician.”

CERTIFICATE MODIFICATIONS RIDER

NEW HAMPSHIRE

Residents of the state of North Carolina, the following provisions are included to bring your Certificate into conformity with North Carolina state law:

The following disclosures are added:

READ THIS CERTIFICATE CAREFULLY. This Policy may, at any time within 30 days after its receipt by the Policyholder, be returned by delivering it or mailing it to the Company or the agent through whom it was purchased. Immediately upon such delivery or mailing, the Policy will be deemed void from the beginning, and any premium paid on it will be refunded.

This is a Limited Policy - Read the Certificate Carefully.

NOTICE TO BUYER: THIS IS A HOSPITAL CONFINEMENT INDEMNITY POLICY. THIS POLICY PROVIDES LIMITED BENEFITS. BENEFITS PROVIDED ARE SUPPLEMENTAL AND ARE NOT INTENDED TO COVER ALL MEDICAL EXPENSES.

This policy does not provide comprehensive health insurance coverage. It is not intended to satisfy the individual mandate of the Affordable Care Act (ACA) or provide the minimum essential coverage required by the ACA (often referred to as “Major Medical Coverage”). It does not provide coverage for hospital, medical, surgical, or major medical expenses.

General Definitions

If Dependent coverage is included, the definition of **Child**, **Eligible Student** and **Incapacitated Child** is amended to remove any requirement that the Child be unmarried.

The definition of **Physician** is amended to include the additional qualified medical practitioners, Advanced Practice Registered Nurse and Physician's Assistant.

Continuation and Reinstatement Provisions

If Dependent coverage is included, **Continuation of an Incapacitated Child** is amended as follows:

Continuation of an Incapacitated Child: A Child who is mentally or physically incapable of earning their own living on the date that the Child's coverage would otherwise terminate because of age, shall continue while the Child's incapacity continues and as long as the Child remains chiefly financially dependent on the Covered Person provided that due proof of the incapacity is received by Us within 31 days of their termination date.

General Exclusions and Limitations

The act of war exclusion is amended to include “when serving in the military or an auxiliary unit.”

The following exclusions are not applicable (if included in your Certificate):

- the reversal of a tubal ligation or vasectomy;
- artificial insemination, in vitro fertilization, and test tube fertilization, including any related testing, medications or Physician services, unless required by law;
- participation in any form of aeronautics (including parachuting and hang gliding) except as a fare-paying passenger in a licensed aircraft provided by a common carrier and operating between definitely established airports;
- a newborn child's routine nursing or routine well baby care during the initial Confinement in a Hospital;
- driving in any organized or scheduled race or speed test or while testing an automobile or any motorized vehicle on any racetrack or speedway;
- dental or plastic surgery for Cosmetic purposes except when such surgery is required to: (a) treat an Injury; or (b) correct a disorder of normal bodily function; and
- practicing for or participating in any semi-professional or professional competitive athletic contests for which any type of compensation or remuneration is received.

CERTIFICATE MODIFICATIONS RIDER

Claim Information

Time of Claim Payment is added:

Time of Claim Payment: Benefits for loss covered by the Policy are paid upon receipt of due Proof of Claim. We will pay any daily benefit due:

3. on a monthly basis, after We receive the proof, while the loss and Our liability continue; or
4. immediately after We receive the proof following the end of Our liability.

We will pay any other benefit immediately after We receive due Proof of Claim. However, if special circumstances require an extension, We will provide the Covered Person with:

3. a description of any further proof needed to perfect the claim; and
4. an explanation of why such material is needed.

Benefits for a covered loss will then be paid upon receipt of all proper Proof of Claim.

Legal Action is amended to extend the timeframe in which no suit may be brought three years from the expiration of the time within which proof of loss is required by the Policy.

The following Outline of Coverage is included:

UnitedHealthcare Insurance Company
Home Office: 185 Asylum Street, Hartford, Connecticut 06103-3408
Administrative Office: 9900 Bren Road East, Minnetonka, MN 55343
www.uhc.com

GROUP HOSPITAL CONFINEMENT INDEMNITY COVERAGE

THIS CERTIFICATE PROVIDES LIMITED BENEFITS

30 Day Free Look: This Policy may, at any time within 30 days after its receipt by the Policyholder, be returned by delivering it or mailing it to the Company or the agent through whom it was purchased. Immediately upon such delivery or mailing, the Policy will be deemed void from the beginning, and any premium paid on it will be refunded.

This is a Limited Policy - Read the Certificate Carefully.

**BENEFITS PROVIDED ARE SUPPLEMENTAL AND ARE NOT INTENDED TO COVER ALL MEDICAL
EXPENSES OUTLINE OF COVERAGE for UHIHIP-POL-NH**

This IS NOT A MEDICARE SUPPLEMENT policy. If you are eligible for Medicare, review the Guide to Health Insurance for People With Medicare available from the Company.

1. This coverage is designed only as a supplement to a comprehensive health insurance policy and should not be purchased unless you have this underlying coverage. Persons covered under Medicaid should not purchase it. Read the Buyer's Guide to Specified Disease Insurance to review the possible limits on benefits in this type of coverage.
2. Read Your Outline of Coverage Carefully. This outline of coverage provides a very brief description of the important features of coverage. This is not the insurance contract and only the actual policy provisions will control. The policy itself sets forth in detail the rights and obligations of both you and your insurance company. It is, therefore, important that you **READ YOUR CERTIFICATE CAREFULLY!**
3. Hospital Indemnity coverage is designed to provide, to persons insured, coverage in the form of a fixed daily benefit during periods of hospitalization resulting from a covered injury or sickness, subject to any limitations set forth in the policy. Coverage is not provided for any benefits other than the fixed daily indemnity for hospital confinement and any additional benefit described below.
4. Amount and Duration of Benefits – The coverage pays you or your Dependent the Daily Benefit Amount for each Covered Benefit shown on the Certificate Schedule, subject to all the terms, limits, and exclusions of the policy.

CERTIFICATE MODIFICATIONS RIDER

The following Base Covered Benefits and Daily Benefit Amounts are applicable to the Covered Person only if elected at the time of enrollment

<u>Covered Benefits- Option A</u>	<u>Daily Benefit Amount</u>
Hospital Admission Benefit	\$1,100
Daily Hospital Confinement Benefit	\$100
Daily Intensive Care Unit Confinement Benefit	\$100
Intensive Care Unit Admission Benefit	\$1,100
Drug and Alcohol Treatment Benefit (Inpatient)	\$100
Mental and Nervous Disorder Treatment Benefit (Inpatient)	\$100
Rehabilitation Therapy Benefit (Inpatient)	\$50
Short Term Observation Services Benefit	\$200
<u>Covered Benefits- Option B</u>	<u>Daily Benefit Amount</u>
Hospital Admission Benefit	\$2,200
Daily Hospital Confinement Benefit	\$200
Daily Intensive Care Unit Confinement Benefit	\$200
Intensive Care Unit Admission Benefit	\$2,200
Drug and Alcohol Treatment Benefit (Inpatient)	\$100
Mental and Nervous Disorder Treatment Benefit (Inpatient)	\$100
Rehabilitation Therapy Benefit (Inpatient)	\$50
Short Term Observation Services Benefit	\$200

General Exclusions and Limitations: This Certificate does not cover any loss caused by or resulting from (directly or indirectly):

1. an act or Accident of war, declared or undeclared, whether civil or international, and any substantial armed conflict between organized forces of a military nature;
2. loss sustained while on active duty as a member of the armed forces of any nation except during any time period coverage is extended under the Continuation during Leave of Absence provision;
3. any intentionally self-inflicted Injury;
4. active participation in a riot;
5. committing or attempting to commit a felony, or participating or attempting to participate in a felony;
6. taking part in the commission of an assault or being engaged in an illegal activity;
7. use of alcohol or the non-medical use of narcotics, sedatives, stimulants, hallucinogens, or any other such substance, whether or not prescribed by a Physician; this exclusion does not apply to the Drug and Alcohol Treatment Benefit (Inpatient) if covered under this Policy;
8. Cosmetic or elective surgery;
9. Treatment received outside the United States or its territories;
10. the reversal of a tubal ligation or vasectomy;
11. artificial insemination, in vitro fertilization, and test tube fertilization, including any related testing, medications or Physician services, unless required by law;
12. participation in any form of aeronautics (including parachuting and hang gliding) except as a fare-paying passenger in a licensed aircraft provided by a common carrier and operating between definitely established airports;
13. a newborn child's routine nursing or routine well baby care during the initial Confinement in a Hospital;
14. driving in any organized or scheduled race or speed test or while testing an automobile or any motorized vehicle on any racetrack or speedway;
15. childbirth occurring within the first 9 months of the Covered Person's or Dependent's (if applicable) Effective Date of insurance; Complications of Pregnancy are covered to the same extent as a Sickness;
16. Mental and Nervous Disorders; this exclusion does not apply to the Mental and Nervous Disorder Treatment Benefit (Inpatient) if covered under this Policy;

CERTIFICATE MODIFICATIONS RIDER

17. dental or plastic surgery for Cosmetic purposes except when such surgery is required to: (a) treat an Injury; or (b) correct a disorder of normal bodily function; and
18. practicing for or participating in any semi-professional or professional competitive athletic contests for which any type of compensation or remuneration is received.

Renewability: You will cease to be a Covered Person and your insurance will terminate on the earliest of the following dates:

1. the last day of the period for which a premium payment is made, if the next payment is not made;
2. the date he becomes a member of the armed forces on active duty, except:
 - a. for duty of 30 days or less for training in the Reserves or National Guard; or
 - b. to the extent coverage is continued under the Leave of Absence Continuation provision;
3. the date he ceases to be a member of a class eligible for insurance;
4. the date the Policy terminates, or with respect to a specific benefit, the date that such benefit terminates; or
5. the date he ceases to be Actively at Work, unless Active Work ceases during an approved layoff, medical or non-medical leave of absence, then the insurance will continue for up to 3 months from the date he stopped Active Work; or
6. the date he is no longer Actively at Work due to a labor dispute, including but not limited to strike, work slow down or lock out.

UHIHIP-POL-OOC-NH

NORTH CAROLINA

Residents of the state of North Carolina, the following provisions are included to bring your Certificate into conformity with North Carolina state law:

The following disclosures are added (reference to Dependent only applies if dependent coverage is included):

Important Cancellation Information — Please Read the Provision Entitled, **Termination of Employee Insurance**.

General Definitions

The “change in the number of dependents” item in the **Change in Status** definition is amended to remove the requirement that it be for tax purposes. This item is also amended to include placement of a Child in a foster home.

If Dependent coverage is included, the definition of **Child** is amended to include the following: a non-custodial Child; a foster Child from the date they are placed in a foster home; or a Child for whom You are required to provide insurance due to a court or administrative order. An adopted Child’s insurance is effective from the date of placement for the purpose of adoption and continues unless placement is disrupted prior to legal adoption and the child is removed from placement.

The definition of **Hospital** is amended to include: In North Carolina, Hospital also means a duly licensed State tax-supported institution which may be a specialty facility for one particular type of illness or one that may not have an operating room and related equipment for surgery. State tax-supported institutions includes community mental health centers and other health clinics which are certified as Medicaid providers.

Physician’s Visit Benefit

If **Physician’s Visit Benefit** is included, Chiropractic office visits are covered.

Surgery Benefit (Inpatient)/Surgery Benefit (Outpatient)

If **Surgery Benefit** (Inpatient) and/or **Surgery Benefit** (Outpatient) are included, the anesthesia benefit amount is changed from 25% of the Daily Benefit Amount to \$12.50 per \$50 of the Daily Benefit Amount Shown on the Schedule.

Eligibility, Effective Date and Termination Provisions

If Dependent coverage is included, the **Newborn Child Provision** includes Adopted and Foster Children.

Continuation of an Incapacitated Child is amended to require proof of continued incapacity not more than once per year.

Waiver of Premium Benefit

If the **Waiver of Premium Benefit** is included, the timeframe to provide proof of Total Disability is amended to extend to no later than 180 days after the date of Total Disability. The extension of 180 days also applies to providing proof after requested.

General Exclusions and Limitations

The exclusion for cosmetic or elective surgery is amended to allow coverage when cosmetic surgery is performed on a child to correct a congenital defect or anomaly.

CERTIFICATE MODIFICATIONS RIDER

The following exclusion is not applicable (if included in your Certificate):

- childbirth occurring within the first 9 months of the Covered Person's or Dependent's Effective Date of insurance; Complications of Pregnancy are covered to the same extent as a Sickness;

If **Pre-Existing Conditions Exclusion** is included, the definition of **Pre-existing Condition** is amended to exclude any congenital anomaly of a Dependent Child and to remove any condition for which the Covered person or Dependent had symptoms for which a reasonably prudent person would have sought Treatment.

Claim Provisions

Notice of Claim is amended to allow that written notice of a claim may also be given to Our authorized agent.

Proof of Claim is amended to extend the timeframe in which written proof of claim must be filed, to 180 days.

Time of Claim Payment is added:

Time of Claim Payment: Benefits for loss covered by the Policy are paid upon receipt of Proof of Claim. If special circumstances require an extension, We will notify the Covered Person within 45 days of receipt of the initial proof. Our notice will provide the Covered Person with:

1. a description of any further proof needed to perfect the claim; and
2. an explanation of why such material is needed.

Benefits for a covered loss will then be paid upon receipt of all proper Proof of Claim. If any benefit of the Policy is due on a periodic basis, it will be paid monthly.

NORTH DAKOTA

Residents of the state of North Dakota, the following provisions are included to bring your Certificate into conformity with North Dakota state law:

The Covered Person will have 10 days to review this Certificate. If the Covered Person is not satisfied for any reason, he may send the Certificate back to Us within 10 days of its delivery. In that event, We will consider it void and refund all premium paid by the Covered Person.

General Definitions

If Dependent coverage is included, the definition of **Child** includes a child of a Dependent.

If Dependent coverage is included and **Eligible Student** is defined, the restriction of not being in the armed forces is removed.

Mental and Nervous Disorder Treatment Benefit (Inpatient)/Drug and Alcohol Treatment Benefit (Inpatient)

If the **Mental and Nervous Disorder Treatment Benefit (Inpatient)** and/or **Drug and Alcohol Treatment Benefit (Inpatient)** are included, mental health and substance abuse must be covered as any other illness, therefore any references to, limitations of, or restrictions applied to:

- Mental and Nervous Disorder Treatment Benefit (Inpatient), Drug and Alcohol Treatment Benefit (Inpatient), and
- a Residential Treatment Facility, with respect to the Mental and Nervous Disorder Treatment Benefit (Inpatient) and Drug and Alcohol Treatment Benefit (Inpatient), and
- a place for the Treatment of Mental and Nervous Disorders, alcoholism or drug addiction, and
- a place for the care of drug addicts, alcoholics, or the mentally ill, and
- treatment for drug and alcohol addictions,

are removed.

Surgery Benefit (Inpatient)/Surgery Benefit (Outpatient)

If the **Surgery Benefit (Inpatient)** and/or **Surgery Benefit (Outpatient)** are included, the limitation that the Surgery occur within a specified time period of the Injury or Sickness is removed.

Transportation Benefit

If the **Transportation Benefit** is included, the limitation that the Hospital Confinement occur within a specified time period of the Injury or Sickness is removed.

CERTIFICATE MODIFICATIONS RIDER

Continuation and Reinstatement Provisions

Extension of Benefits for Disability is added:

Extension of Benefits for Disability: If the Policy cancels while the Covered Person is disabled and entitled to benefits, the benefits:

1. will continue as long as he remains disabled by the same disability; but
2. will not continue beyond the earlier of:
 - a. the date benefits would have ceased had the insurance remained in force; or
 - b. the last day of a period of 12 consecutive months following the date the Policy canceled.

General Exclusions and Limitations

The following exclusions are not applicable (if included in your Certificate):

- use of alcohol or the non-medical use of narcotics, sedatives, stimulants, hallucinogens, or any other such substance, whether or not prescribed by a Physician; this exclusion does not apply to the Drug and Alcohol Treatment Benefit (Inpatient) if covered under this Policy;
- Mental and Nervous Disorders; this exclusion does not apply to the Mental and Nervous Disorder Treatment Benefit (Inpatient) if covered under this Policy;

If **Pre-existing Condition Exclusion** is included, the definition of **Pre-existing Condition** is amended to remove any condition for which the Covered person or Dependent had symptoms for which a reasonably prudent person would have sought Treatment.

OKLAHOMA

Residents of the state of Oklahoma, the following provisions are included to bring your Certificate into conformity with Oklahoma state law:

The following disclosures are included: (reference to Dependent only applies if Dependent coverage is included):

Certificates delivered in the state of Oklahoma are subject to the terms and conditions of the Certificate and not the Policy. This Certificate is issued in and governed by the laws of the state of Oklahoma. The benefits described in this Certificate insure the Covered Person and, if applicable, Dependents, provided the person is eligible, has become covered, and the required premium has been paid to Us.

FRAUD WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Eligibility, Effective Date and Termination Provisions

If Dependent coverage is included, the **Newborn Child Provision** is amended to indicate that the Covered Person's Newborn Child will become covered by the Policy from the moment of "birth" rather than "live birth".

General Exclusions and Limitations

The act of war exclusion is amended to include "when serving in the military or an auxiliary unit."

Claim Provisions

Overpayment of Claim is amended to limit the recovery period to 24 months unless it is a case of claimant fraud.

Time of Claim Payment is added:

Time of Claim Payment: Benefits for loss covered by the Policy are paid upon receipt of Proof of Claim. If special circumstances require an extension, We will notify the Covered Person within 45 days of receipt of the initial proof. Our notice will provide the Covered Person with:

1. a description of any further proof needed to perfect the claim; and
2. an explanation of why such material is needed.

Benefits for a covered loss will then be paid upon receipt of all proper Proof of Claim. If any benefit of the Policy is due on a periodic basis, it will be paid monthly.

CERTIFICATE MODIFICATIONS RIDER TEXAS

Residents of the state of Texas, the following provision is included to bring your Certificate into conformity with Texas state law:

Have a complaint or need help?

If you have a problem with a claim or your premium, call your insurance company first or HMO first. If you can't work out the issue, the Texas Department of Insurance may be able to help.

Even if you file a complaint with the Texas Department of Insurance, you should also file a complaint or appeal through your insurance company or HMO. If you don't, you may lose your right to appeal.

UnitedHealthcare Insurance Company

To get information or file a complaint with your insurance company or HMO:

Call: UnitedHealthcare Insurance Company

Toll-free: 1-866-615-8727

Mail: United HealthCare Insurance Company Administrative Offices
9900 Bren Road East, Minnetonka, MN 55343

The Texas Department of Insurance

To get help with an insurance question or file a complaint with the state:

Call with a question: 1-800-252-3439

File a complaint: www.tdi.texas.gov

Email: ConsumerProtection@tdi.texas.gov

Mail: Consumer Protection, MC: CO-CP, Texas Department of Insurance,
P.O. Box 12030, Austin, TX 78711-2030

¿Tiene una queja o necesita ayuda?

Si tiene un problema con una reclamación o con su prima de seguro, llame primero a su compañía de seguros o HMO. Si no puede resolver el problema, es posible que el Departamento de Seguros de Texas (Texas Department of Insurance, por su nombre en inglés) pueda ayudar.

Aun si usted presenta una queja ante el Departamento de Seguros de Texas, también debe presentar una queja a través del proceso de quejas o de apelaciones de su compañía de seguros o HMO. Si no lo hace, podría perder su derecho para apelar.

UnitedHealthcare Insurance Company

Para obtener información o para presentar una queja ante su compañía de seguros o HMO:

Llame a: UnitedHealthcare Insurance Company

Teléfono gratuito: 1-866-615-8727

Dirección postal: United HealthCare Insurance Company Administrative Offices,
9900 Bren Road East, Minnetonka, MN 55343

El Departamento de Seguros de Texas

Para obtener ayuda con una pregunta relacionada con los seguros o para presentar una queja ante el estado:

Llame con sus preguntas al: 1-800-252-3439

Presente una queja en: www.tdi.texas.gov

Correo electrónico: ConsumerProtection@tdi.texas.gov

Dirección postal: Consumer Protection, MC: CO-CP,
Texas Department of Insurance,
P.O. Box 12030, Austin, TX 78711-2030

07/2023

CERTIFICATE MODIFICATIONS RIDER

Claim Provisions

Time of Claim Payment is added:

Time of Claim Payment: Benefits for loss covered by the Policy are paid upon receipt of Proof of Claim. If special circumstances require an extension, We will notify the Covered Person within 45 days of receipt of the initial proof. Our notice will provide the Covered Person with:

1. a description of any further proof needed to perfect the claim; and
2. an explanation of why such material is needed.

Benefits for a covered loss will then be paid upon receipt of all proper Proof of Claim. If any benefit of the Policy is due on a periodic basis, it will be paid monthly.

VERMONT

Residents of the state of Vermont, the following provision is included to bring your Certificate into conformity with Vermont state law:

Vermont Mandatory Civil Union

Purpose: Vermont law requires coverage for parties to a civil union equivalent to that provided married persons. If any terms of the Policy would not be equivalent, the terms are hereby amended to comply. As used in this Notice, Civil Union means one established according to Vermont law.

Definitions, Terms, Conditions and Provisions: In Vermont, the word Spouse, as used in the Policy includes a person with whom the Covered Person has received a Certificate of Civil Union under Vermont law. Any terms that refer to a marital relationship such as "marriage," "spouse," "relative," "beneficiary," "survivor," "immediate family," and any other such terms includes the relationship created by a Civil Union.

Terms that refer to the inception or dissolution of a marriage, such as "date of marriage", "divorce decree," "termination of marriage," and any other such terms include the inception or dissolution of a Civil Union.

Terms that refer to a family relationship arising from a marriage such as "family," "immediate family," "dependent," "children," "relative," "beneficiary," "survivor" and any other such terms include the family relationship created by a Civil Union. A child born or brought to a Civil Union will be a Child under the Policy if he meets all other Policy criteria to qualify under the definition of Child.

CAUTION: FEDERAL LAW RIGHTS MAY OR MAY NOT BE AVAILABLE: Vermont law grants parties to a Civil Union the same benefits, protections and responsibilities that flow from marriage under state law. However, some or all of the benefits, protections and responsibilities related to health insurance that are available to married persons under federal law may not be available to parties to a Civil Union. For example, under federal law, the Employee Income Retirement Security Act of 1974 known as "ERISA," controls the employer /employee relationship with regard to determining eligibility for enrollment in private employer health insurance plans. Because of ERISA, Act 91 of Vermont state law does not state requirements pertaining to a private employer's enrollment of a party to a civil union in an ERISA employee welfare benefit plan. However, governmental employers (not federal government) are required to provide health benefits to the dependents of a party to a Civil Union if the public employer provides such coverage to the dependents of married persons. Federal law also controls group health insurance continuation rights under "COBRA" for employers with 20 or more employees as well as the Internal Revenue Code treatment of health insurance premiums. As a result, parties to a Civil Union and their families may or may not have access to certain benefits under a Policy or Certificate that derive from federal law. You are advised to seek expert advice to determine your rights under the Policy.

UHCI-CIVUNION-VT

CERTIFICATE MODIFICATIONS RIDER

WASHINGTON

Residents of the state of Washington, the following provision is included to bring your Certificate into conformity with Washington state law:

The following Outline of Coverage is included: UnitedHealthcare Insurance Company
185 Asylum Street
Hartford, Connecticut
(Home Office)

IMPORTANT INFORMATION ABOUT THE COVERAGE YOU ARE BEING OFFERED

Save this statement! It may be important to you in the future. The Washington State Insurance Commissioner requires that we give you the following information about fixed payment benefits.

This coverage is not comprehensive health care insurance and will not cover the cost of most hospital and other medical services.

This disclosure provides a very brief description of the important features of the coverage being considered. It is not an insurance contract and only the actual policy provisions will control. The policy itself will include in detail the rights and obligations of both the master policyholder and UnitedHealthcare Insurance Company.

This coverage is designed to pay you a fixed dollar amount regardless of the amount that the provider charges. Payments are not based on a percentage of the provider's charge and are paid in addition to any other health plan coverage you may have.

CAUTION: If you are also covered under a High Deductible Health Plan (HDHP) and are contributing to a Health Savings Account (HSA), you should check with your tax advisor or benefit advisor prior to purchasing this coverage to be sure that you will continue to be eligible to contribute to the HSA if this coverage is purchased.

The benefits under this policy are summarized below:

Type of Coverage: Hospital Confinement Indemnity Insurance Coverage. Hospital confinement indemnity coverage pays you a fixed dollar amount during or resulting from periods of hospitalization resulting from a covered injury or sickness, subject to any limitations set forth in the policy. Coverage is not provided for any benefits other than the benefits described below. The certificate does NOT provide general health insurance.

The following Base Covered Benefits and Daily Benefit Amounts are applicable to the Covered Person only if elected at the time of enrollment

<u>Covered Benefits- Option A</u>	<u>Daily Benefit Amount</u>
Hospital Admission Benefit	\$1,100
Daily Hospital Confinement Benefit	\$100
Daily Intensive Care Unit Confinement Benefit	\$100
Intensive Care Unit Admission Benefit	\$1,100
Drug and Alcohol Treatment Benefit (Inpatient)	\$100
Mental and Nervous Disorder Treatment Benefit (Inpatient)	\$100
Rehabilitation Therapy Benefit (Inpatient)	\$50
Short Term Observation Services Benefit	\$200

CERTIFICATE MODIFICATIONS RIDER

<u>Covered Benefits- Option B</u>	<u>Daily Benefit Amount</u>
Hospital Admission Benefit	\$2,200
Daily Hospital Confinement Benefit	\$200
Daily Intensive Care Unit Confinement Benefit	\$200
Intensive Care Unit Admission Benefit	\$2,200
Drug and Alcohol Treatment Benefit (Inpatient)	\$100
Mental and Nervous Disorder Treatment Benefit (Inpatient)	\$100
Rehabilitation Therapy Benefit (Inpatient)	\$50
Short Term Observation Services Benefit	\$200

Benefit Trigger: The coverage pays you or your Dependent, if applicable, the Daily Benefit Amount for each Benefit shown on the Certificate Schedule, subject to all the terms, limits, and exclusions of the policy.

Duration of Coverage: Your coverage terminates on the first to occur of: the last day of the period for which premium is paid; the date you enter active duty of the armed forces; the date you cease to be in a class eligible for coverage; the date the Policy terminates; the date a benefit shown on the Schedule of Benefits is paid to you; or the date you cease to be actively at work.

Your dependent's coverage will terminate when you are in a class that is no longer eligible for dependent coverage or if the dependent no longer meets the definition of a dependent as explained in the certificate. Coverage may be continued for children who reach the age limit and are incapacitated on that date.

In certain cases insurance may be continued as stated in the section of the Certificate titled ***CONTINUATION, AND REINSTATEMENT PROVISIONS***.

Renewability of Coverage: The Policy will continue in force until it is canceled by either the Policyholder or UnitedHealthcare Insurance Company.

Policy provisions that exclude, eliminate, restrict, limit, delay, or in any other manner operate to qualify payment of the benefits described above include the following:

We will not cover any loss caused by or resulting from (directly or indirectly):

1. an act or Accident of war, declared or undeclared, whether civil or international, and any substantial armed conflict between organized forces of a military nature;
2. loss sustained while on active duty as a member of the armed forces of any nation except during any time period coverage is extended under the Continuation during Leave of Absence provision;
3. any intentionally self-inflicted Injury;
4. active participation in a riot;
5. committing or attempting to commit a felony, or participating or attempting to participate in a felony;
6. taking part in the commission of an assault or being engaged in an illegal activity;
7. use of alcohol or the non-medical use of narcotics, sedatives, stimulants, hallucinogens, or any other such substance, whether or not prescribed by a Physician; this exclusion does not apply to the Drug and Alcohol Treatment Benefit (Inpatient) if covered under this Policy;
8. Cosmetic or elective surgery;
9. Treatment received outside the United States or its territories;
10. the reversal of a tubal ligation or vasectomy;
11. artificial insemination, in vitro fertilization, and test tube fertilization, including any related testing, medications or Physician services, unless required by law;
12. participation in any form of aeronautics (including parachuting and hang gliding) except as a fare-paying passenger in a licensed aircraft provided by a common carrier and operating between definitely established airports;
13. a newborn child's routine nursing or routine well baby care during the initial Confinement in a Hospital;

CERTIFICATE MODIFICATIONS RIDER

14. driving in any organized or scheduled race or speed test or while testing an automobile or any motorized vehicle on any racetrack or speedway;
15. childbirth occurring within the first 9 months of the Covered Person's or Dependent's (if applicable) Effective Date of insurance; Complications of Pregnancy are covered to the same extent as a Sickness;
16. Mental and Nervous Disorders; this exclusion does not apply to the Mental and Nervous Disorder Treatment Benefit (Inpatient) if covered under this Policy;
17. dental or plastic surgery for Cosmetic purposes except when such surgery is required to: (a) treat an Injury; or (b) correct a disorder of normal bodily function; and
18. practicing for or participating in any semi-professional or professional competitive athletic contests for which any type of compensation or remuneration is received.

General Definitions

If Dependent coverage is included and **Eligible Student** is defined, the restriction of not being married is removed.

If Dependent coverage is included and **Domestic Partner** is defined, it is amended to always include both opposite or same sex.

Eligibility, Effective Date and Termination Provision

If Dependent coverage is included, the **Newborn Child Provision** is amended to allow 61 days to submit written request of a newborn's enrollment.

General Exclusions and Limitations

The following exclusion is not applicable (if included in your Certificate):

- use of alcohol or the non-medical use of narcotics, sedatives, stimulants, hallucinogens, or any other such substance, whether or not prescribed by a Physician; this exclusion does not apply to the Drug and Alcohol Treatment Benefit (Inpatient) if covered under this Policy.

The act of war exclusion is replaced with "due to war or act of war, whether declared or undeclared."